

*Trysoft Technologies specialise in delivering value-adding, cost-effective and flexible solutions to support clients in improving their business efficiencies and achieving their goals.*

### TRYSOFT TECHNOLOGIES AT A GLANCE

A specialist provider of innovative billing solutions and information technology services, Trysoft, combines its industry experience, leading-edge software and outstanding service delivery to help clients improve their business efficiency and strengthen their customer relationships.

- Under 100 employees serving customers across the Asia-Pacific region.
- Headquarters in Brisbane, Australia.
- Delivery centres in Brisbane and Sydney, Australia.
- ISO 9001:2000 accredited.
- IT2036 and GITC Government ICT supplier accreditations.
- Established in 1988.

### CORE SERVICES

Trysoft offers clients the highest value service by understanding emerging market trends and anticipating client's needs.

By specialising in the telecommunications, energy and government sectors and leveraging on almost twenty years of industry and operational experience, Trysoft are able to share invaluable industry-specific expertise with clients to deliver sustainable benefits for their businesses.

#### Billing Solutions

Trysoft provides fully outsourced web-delivered billing solutions and professional services to telecommunications companies and energy providers. We have previously delivered:

- More than AU\$600 million worth of Telecommunications billings per annum
- In excess of AU\$700 million worth of energy billings each year.

#### Information Technology Services

Our professional services team deliver technical, operational and industry-specific expertise to clients in Government agencies, telecommunication companies and energy providers. Our services include:

- Managed services and contracting IT staff.
- Software support and maintenance services
- Software development.
- Proactive project management.

- Complex billing support and management.

### WHAT MAKES US DIFFERENT?

The key differentiators of our solutions and expertise in billing and IT services include:

- dataDirector™, our innovative web-delivered billing solution resulting from almost twenty years experience in complex billing environments.
- Flexible bureau-based billing solutions that eliminate costly software license fees.
- Commitment to quality management practices and world leading service delivery processes.
- Highly flexible engagement model.
- Proven track record of supporting large enterprises.
- Industry specific knowledge and expertise.

### CLIENTS

Trysoft delivers outstanding technology solutions and services to a range of clients, including some of Australia's largest providers, in the following industries:

- Telecommunications
- Energy; electricity, gas and water
- Federal and State Government

### BUSINESS DIVISIONS

In 2003 Trysoft acquired Essential Software Australia Pty Ltd, a provider of outsourced IT services to a number of NSW Government agencies.

In 2004 Trysoft established a new product development division, specialising in developing innovative web-delivered bureau based billing, payment and collection solutions for telecommunications and utility providers.

### CONTACT US

For further information on our products and services please visit our website at [www.trysoft.com](http://www.trysoft.com) or contact us at:

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